

2010

Excellence Through Teamwork

City of Hurst, TX Police Department

ANNUAL REPORT



Dedicated To Exceptional Service



Chief's Message



Chief of Police
Steve Moore



Assistant Chief
Richard Winstanley



Assistant Chief
Steve Niekamp

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Honorable Mayor, Members of the City Council and Citizens of Hurst,



The success of law enforcement efforts in any community depends largely upon citizen interest and participation. Community partnership recognizes the value of bringing the people back into the policing process. Problem solving identifies the specific concerns that community members feel are most threatening to their safety and well-being. These areas of concern have become priorities for the Hurst Police Department.

Traffic was identified as a major concern of Hurst Citizens. Through citizen complaints, accident analysis and officers' observations, the traffic unit was able to focus on problem areas by aggressively enforcing traffic laws. In 2010, the Hurst Police Department arrested 180 people for Driving Under the Influence. There were 22,861 traffic citations issued in 2010, an increase of 27% from 2009. There was also 4% decrease in the number of accidents. By concentrating on illegal and unsafe driving habits, we hope to continue to see a reduction in the number of accidents and help make Hurst a safer community.

Some additional highlights from 2010 include:

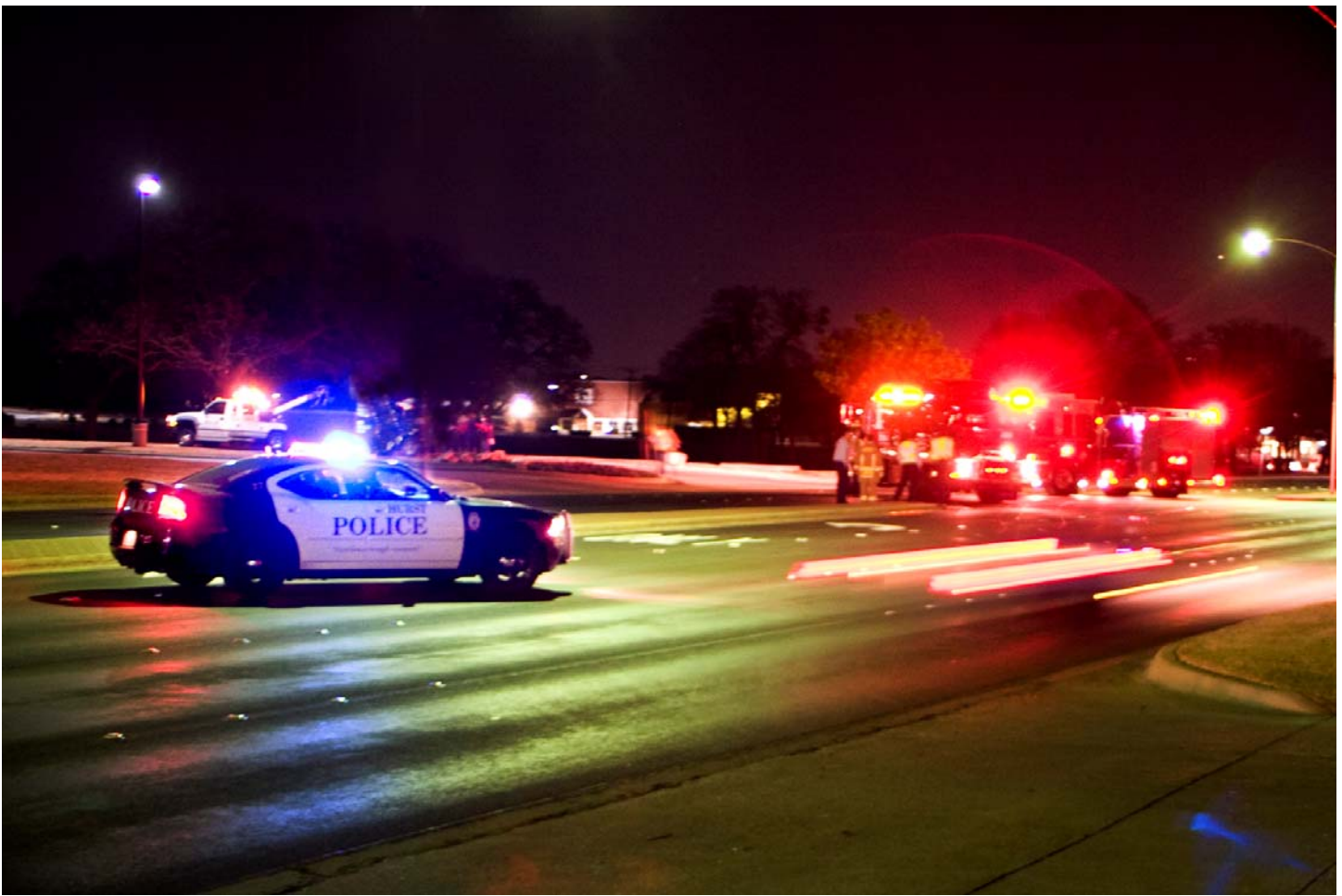
- *9% Reduction in the Hurst Part One Crime Rate (pg. 18)
- *16% Increase in the Total Calls for Service (pg. 21)
- *Implementation of the Commercial Motor Vehicle Program (pg. 19)
- *Implementation of the Hurst Intervention Team (H.I.T.) (pgs. 10-11)
- *Over 6,600 Citizen on Patrol Volunteer Hours (pg. 11)
- *Purchase of a 700/800 MHz Digital Trunked Radio System (pg. 12)
- *Priority One Response Time Under 5 Minutes (pg. 22)

As we look forward to the challenge of policing in the future, the Hurst Police Department will continue to maintain a high standard of service. On behalf of the entire Hurst Police Department, I want to thank you for your continued support. Please feel free to call me with any questions or concerns you may have.

Steve Moore
Chief of Police

Mission Statement

The Hurst Police Department is dedicated to providing exceptional service to its citizens and employees through a problem-solving approach, emphasizing a commitment to *"Excellence Through Teamwork."*



A Look Inside

Hurst City Council

**Richard Ward
Mayor**

**Larry Kitchens
Mayor Pro Tem**

**Charles Swearingen
Council Member**

**Bill McLendon
Council Member**

**Anna Holzer
Council Member**

**Nancy Welton
Council Member**

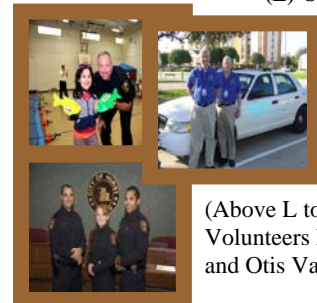
**Henry Wilson
Council Member**

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About the Cover

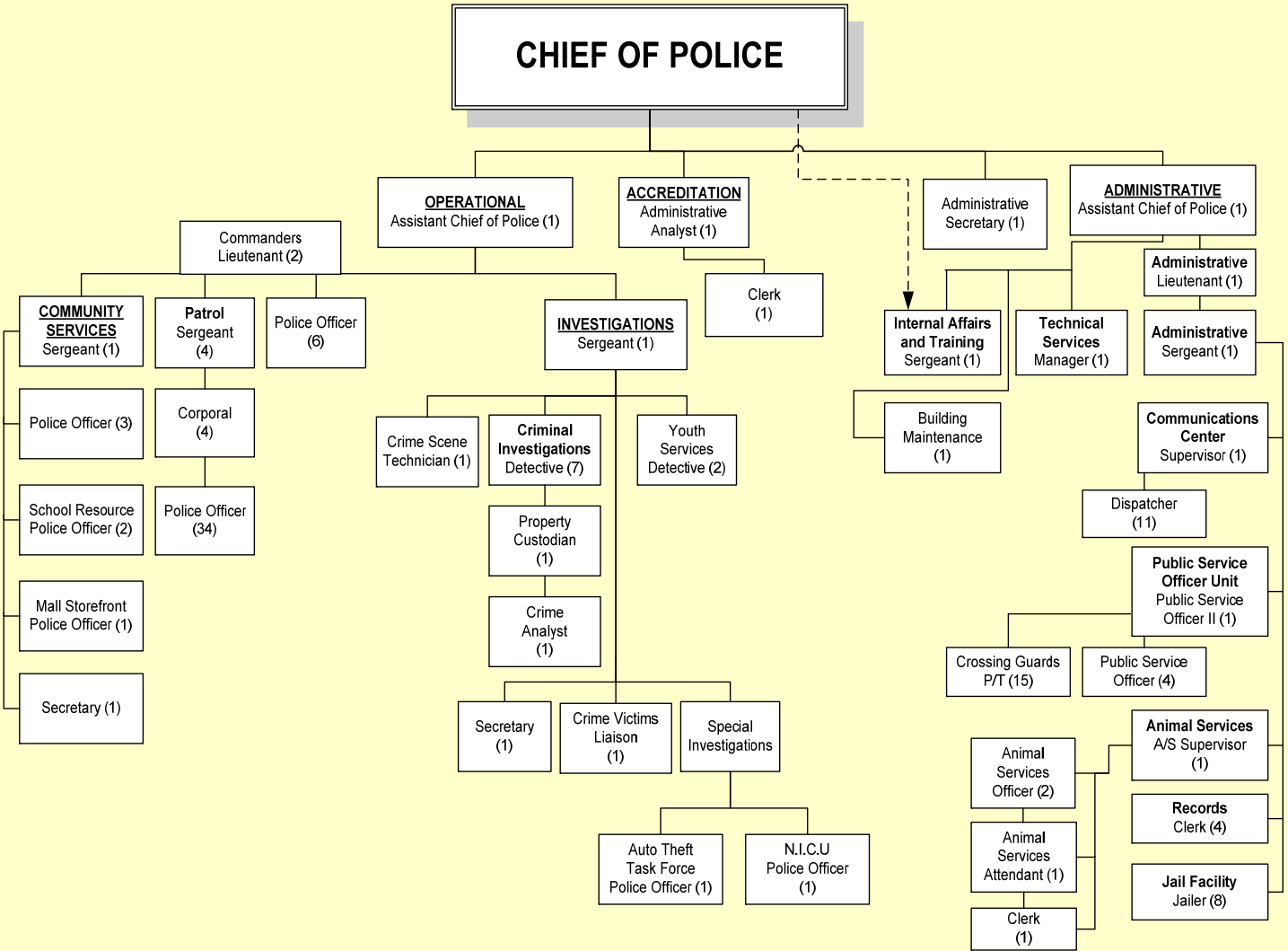
(L) Officer Miles



(Above L to R) COP Volunteers Fred Metcalfe and Otis Vannatta

(Above L to R) Officer Edgar, Officer Worley, Officer Hooton

Hurst Police Department



Officer Kovach and Sergeant Keadle performing a felony traffic stop.

2010/11 Budget Expenditures

Expenditures	General Fund	Crime Control
Personnel Services	\$8,222,433	\$2,110,393
Materials & Supplies	149,500	68,565
Maintenance	49,940	45,260
Sundry Charges	278,588	2,193,285
Internal Services	441,276	453,848
Capital Outlay	0	102,100
Total	\$9,141,737	\$4,973,451

Anti-Crime Half-Cent Sales Tax

The voters of Hurst passed a proposition in September, 1995, and again in 2000 authorizing the creation of a Crime Control and Prevention District in the City of Hurst, with funding from an anti-crime half-cent sales tax. The Crime Control and Prevention District proposal went before the voters again in May 2010 and was again passed by an overwhelming majority of 91%. The 2010 election approved a twenty year continuance of the sales tax.

These funds have been used to expand gang intervention, domestic violence programs, community based policing, bicycle patrol, citizen police academy, youth at risk, and neighborhood and business crime watch programs. These programs may have been unfunded without the creation of the Crime Control and Prevention District.



Officer Sanchez passing out information at the Remington Oaks Apartment Association Meeting.

Accreditation

The Law Enforcement Accreditation Program was the first credentialing program established by Commission on Accreditation for Law Enforcement Agencies, Inc. (CALEA) after its founding. It was originally developed to address what was seen as a need to enhance law enforcement as a profession and to improve law enforcement. That mission continues today. It provides a process to systematically conduct an internal review and assessment of the agencies' policies and procedures, and make adjustments wherever necessary to meet a body of internationally accepted standards. Since the first CALEA Accreditation Award was granted in 1984, the program has become the primary method for an agency to voluntarily demonstrate their commitment to excellence in law enforcement. The standards, upon which the Law Enforcement Accreditation Program are based on, reflect the current thinking and experience of law enforcement practitioners and researchers. Major law enforcement associations, leading educational and training institutions, governmental agencies, as well as law enforcement executives internationally, acknowledge CALEA's *Standards for Law Enforcement Agencies*® and its Accreditation Program as benchmarks for today's law enforcement agencies.

The Hurst Police Department gained its first accreditation in 1990 and re-accreditation in 1995, 2000, 2003, 2006 and 2009. The Department will conduct a mock assessment in the Fall of 2011 to ensure a successful re-accreditation scheduled to take place in 2012.

Police Agency Combined Testing



P.A.C.T. stands for Police Agency Combined Testing. The six participating cities; Colleyville, Euless, Hurst, Keller, North Richland Hills and Southlake located in the northeastern quadrant of Tarrant County, have joined forces in an effort to recruit the highest qualified police officer applicants. This combined semi-annual testing provides one test with six opportunities.

For more information, go to: <http://www.pacttest.com/>



General Requirements

Citizenship: Must be a legal U.S. citizen.

Age: Minimum 21 years old at the time of testing. Maximum up to 44 years of age.

Character: Good moral character, stable employment history and valid driver's license.

Physical Requirements: Weight proportion to height.

Vision correctable to 20/20, free of color blindness, general good health and normal hearing.

Education: Hurst - 60 college hours from an accredited college or university with at least a 2.0 G.P.A.

Internal Affairs

The internal affairs function is important for the maintenance of professional conduct in a law enforcement agency. The integrity of the Hurst Police Department depends on the personal integrity and discipline of each employee. The public image of the department is determined by the quality of the internal affairs function in responding to allegations of misconduct against the department or its employees. All alleged or suspected violations of laws, department rules, regulations, policies, and orders must be investigated according to procedures.

In 2010, there were 2 internal affairs investigations. The breakdown of the results of these investigations is as follows:

<u>Disposition</u>	<u>#</u>	<u>Explanation of Disposition</u>
Sustained	2	The evidence tends to support the allegation of misconduct.

Public Service Officer Unit

Hurst has five uniformed Public Service Officers who handle crimes reported after the event has ended and the suspect has left the scene. When there is imminent danger still present or when a rapid field response would be more beneficial, patrol officers are dispatched. In many cases, patrol and public service officers work in tandem. Public Service Officers investigate home, business and motor vehicle burglaries, thefts, forgeries, credit card fraud, identity theft, criminal mischief, harassment, stalking, protective order violations, inoperative vehicles and parking violations. They also handle a wide variety of citizen requests for help, both in person and by telephone. The unit manages the vacation house checks and assists in resolving multiple false alarm calls.

In 2010, the Public Service Officer unit took 924 reports and responded to 3,106 calls for service.

Animal Services

Back row (l-r): Meghan Winton, Debra Brantner, Cecilia Clements, Jeannette Sprinkle. Front row: Christy Province, Holly Hall

2010 Activity	Total
Animals Handled	2,117
Telephone Calls	11,530
Dogs Adopted	263
Cats Adopted	147
Animal Bites	85
Shelter Visitors	3,591
Dogs Released to Owners	397
Cats Released to Owners	29
Warnings Issued	302
Citations Issued	182
Fees Collected	\$52,330



The Hurst Animal Shelter, located at 891 Cannon Drive, is a 4,000 square foot, indoor facility that contains an isolation room for quarantined animals, a work area with a bathing tub and an adoption room. The facility has 24 dog runs and two separate rooms housing both domestic and feral cats.

Each year Hurst Animal Services takes in thousands of stray animals. If the animal is wearing identification or is micro-chipped, the shelter staff makes every effort to contact the owner. If the animal is not identified and not claimed by an owner, the animal is assessed and a decision is made on whether it will be a suitable adoption candidate. When assessing an animal for adoption, the age, health, temperament and availability of shelter space are taken into consideration. Hurst Animal Services has one of the highest adoption and lowest euthanasia rates in the DFW Metroplex area.

Please call (817) 788-7216 for additional information, or go to <http://www.ci.hurst.tx.us> for on-line assistance in finding a lost pet or adopting an animal. Animal information, which includes photographs, is updated weekly.

Records Section

The Records Section is responsible for processing, reproducing and filing all police reports. Additional responsibilities include assisting citizens in the lobby, on the phone, and providing copies of incident and accident reports.



2010 Activity	Total
Accident Reports	\$1,632
On-Line Reports	6,418
Alarms/Permit Fees	57,575
Fingerprints	6,045
Miscellaneous	641
Total Revenue	\$72,311

Community Services

Hurst Community Services Unit is located at 309 E. Hurst Blvd. This unit is responsible for providing the citizens with crime prevention programs and safety presentations designed to enhance their quality of life and deter the occurrence of crime. This section conducts town hall meetings, neighborhood crime watch meetings, citizen police academies, apartment manager association meetings, adopt-a-school presentations, phone replacements, bicycle rodeos, summer camps, security surveys, special needs and domestic violence programs.

Adopt-A-School

In the early 1990s, the Hurst Police Department developed the Adopt-a-School program with the intent of bringing police officers and other police employees together with the Hurst area H.E.B. elementary schools to provide mentoring, tutoring, and classroom presentations. In 2005, the program replaced the D.A.R.E. program in Hurst elementary schools. It has since been expanded to include Hurst Junior High school and, in some cases, L.D. Bell High School.

The program goal is to form an alliance between police, schools, parents and students in helping students find a unique path to adulthood that avoids drugs and unnecessary failure. Students are guided toward life choices that help them succeed and thrive through the creation of positive relationships with parents, teachers and the police and through learning important life skills.

Presentations are available to all age groups and are uniquely tailored toward the students' individual grade and age level. Courses include: Stranger/Danger, Coping with Aggression, Bullying, Bicycle Safety, Internet Safety, Saying "No" to Drugs, Gangs and Support Systems, Dating Violence and many other topics.

<i>2010 Activity</i>	<i>Total</i>
Apartment Manager Contacts	111
Adopt-A-School Presentations	60
Basketball Camp Participants	48
Citizen Police Academy Participants	19
Trouble Location Investigations	54
Family Violence/Special Need Contacts	668
Fingerprints	780
Neighborhood Watch Meetings/ Training	42
PALS Camp Participants	60
Safety/Miscellaneous Presentations	64
Security Surveys	30
VIN Etchings	10



Bike Rodeo at St. Paul's Methodist Church in August 2010.



First Baptist Church Fingerprinting Event (L) CPAAAA Volunteer Loydell Paul with Community Services Officer Miles.

Community Services

National Night Out provides information, educational materials, and technical assistance for the development of effective year-long community-police partnerships that can reduce crime, violence, and substance abuse at the community level. National Night Out generates community support for anti-crime and anti-drug abuse prevention activities, as well as a high level of community participation. The presence of local law enforcement in the community under the positive circumstances of a National Night Out allows many residents to meet their officers, in many cases for the first time.

In 2010, National Night Out was held on October 5th. Over 250 people attended and a great time was had by all. Join us on Tuesday, October 4, 2011, as we once again celebrate America's Night Out Against Crime!



CPA Alumni Volunteer Les Hardman at 2010 National Night Out



(Above) McGruff and PSO Rose at the Wintergreen North Neighborhood Watch Meeting.



(Left) Councilman Bill McLendon and Officer Sanchez at 2010 Good Neighbor Days

Citizens Police Academy

The concept of the Citizens Police Academy (CPA) was started in England in 1977. It wasn't until the 1990's that the concept caught on in the United States. The Hurst Police Department started its first Citizens Police Academy in October 1997. The CPA is designed to promote better understanding and cooperation between citizens and the police. The goal of the CPA is to educate citizens about the structure and activities of "their" police department. The CPA class is not a "training" class, it is an exciting "information" class, a behind the scenes look at the Hurst Police Department.

The 12 week CPA course meets once a week at the Hurst Police Department for 3 hours. Topics covered in the CPA class include overviews of the entire police organization and structure, crime prevention, criminal investigations, community policing, crime scene, property and identification, tactical team, communications center, jail, and records section. The instructors are employees of the Hurst Police Department. Upon completion of the CPA, the participants will have a better understanding of the law enforcement role in the criminal justice system and have some insight into the many challenges that face law enforcement in our complex society. In 2010, there was a total of 19 participants in both the fall and spring CPA sessions.

Applications for the 2011 sessions of the Citizens Police Academy are now being accepted.

Community Services

Hurst Intervention Team (H.I.T.)

Imagine entering someone's home as part of your duties as a code inspector, medic, police officer or mental health professional as a response to some neighborhood complaint. Suddenly, you realize that you have walked into a home where adults and children are living in unsafe conditions to include:

- Narrow or limited pathways in the home due to accumulation of materials
- Foul odors emanating from the home
- Excessive amount of companion animals
- Vermin and/or insect infestations
- Spoiled and/or rotting food
- Accumulated human and/or animal waste
- Non-working or inaccessible utilities, such as heat, running water, sewer, refrigeration



This scenario is real for municipal employees across the country. Societal attention and awareness to such living conditions is growing in America, largely due to television shows depicting hoarders; however, the lone employee in the described scenario traditionally has a predictable, limited response: call a supervisor and begin marshalling the support personnel to help with the overwhelming issues.

This traditional municipal response plan takes time to implement and is often unsuccessful as key assist personnel typically know their own job very well, but often do not know what external resources are available and how their work is inter-related. After the door to such a home is opened – reactive responses regularly fall short as other identified resources are often committed to other responsibilities and may be unavailable to assist immediately. Often, the only course of action is to take what action one can within one's discipline and area expertise. In addition, external or private resources are seldom considered as these potential stakeholders are unknown or have yet to be identified. This delayed action plan is wrought with obstacles to progress and success: time weakens the importance of the response and communication breaks down as well. Furthermore, fragmented responses from different disciplines subject the citizens in crisis to multiple interactions at their doorstep with public and private entities. Clearly, service gaps exist in a typical municipal response to these categories of human behaviors.

The City of Hurst has developed and implemented an evolving, successful group called the Hurst Intervention Team (H.I.T.) to respond to such scenarios. This team works to allow rapid, forward progress and long-lasting improvements to solve neighborhood and community problems. The purpose of this group is to deploy an interdisciplinary group of professionals to a problem location with the purpose of collective service delivery and progressive follow-up to ensure positive improvements. While hoarding is not the sole focus of this group, behaviors associated with hoarding have been present in the majority of our interventions.

The Hurst Intervention Team is the culmination of several processes. For the past decade, the City of Hurst has developed an evolving Customer Service Advisory Team (C.S.A.T). From this effort a Code of Ideals emerged as a foundation of values for solid customer service. Ideals of honesty, respect, dedication, teamwork, professionalism positive attitude and work environment are defined to share an understanding. Building on the customer service theme, a Leadership Council has been created and tasked with developing emerging leaders, creating mentoring relationships and supplying expertise to address special projects and issues.

Our customer-service initiatives and leadership-development models have contributed to increased communication, understanding, appreciation and participation of employees across departmental and community lines. Groups of

Community Services

Hurst Intervention Team (H.I.T.) (con't)

stakeholders have formed in project areas such as Neighborhoods in Action, the MHMR Mental Health Law Liaison Project and others. The Hurst Intervention Team is the new evolution of these successes and involves stakeholders from varying disciplines including mental health professionals, police officers, fire inspectors, code inspectors, animal services and others as needed. Other regions in America have deployed groups of mental-health professionals to address specific mental disorders, namely hoarding, however our approach extends beyond these models by including more disciplines, namely police, fire and code enforcement to the typical array of mental health professionals. Our approach increases the amount of shared information about problem locations in order to plan a group response. The team has responded to a number of locations to include hoarders, substandard structures, chronic medical patients and other similar problems.

When responding to a residence or situation, care is given to avoid overwhelming the citizen/client as much as possible. Assessing the situation, coupled with gathering information and intelligence, contributes to a more thoughtful response for the given situation to include the identification of additional stakeholders and resources. This effort prior to field contact better ensures an effective, timely response for the citizen and, with all the appropriate responders present; there is little delay in communications or decision-making. Mental and medical health can be assessed, code violations are documented and criminal activities can be identified. Advance research and investigation may merit application for warrants and further intelligence-gathering steps lead to increased safety for all at the scene as the team makes contact at the residence. While the city of Hurst is not the first organization to address such problems, there appear to be significant differences in our local efforts. First, other groups tend to be comprised mostly of privately-driven resources. Secondly, their focus is largely specific to hoarders. Moreover, police participation in such endeavors seems quite rare. Our model continues to evolve over time as we continue to work toward the goal of helping families gain compliance with existing health and code standards.

Citizens on Patrol

Citizens on Patrol (COP) is a joint program where the Hurst Police Department and volunteer citizens work together to try to reduce crime in the City of Hurst. The program is designed to educate volunteers to recognize potential problems (suspicious vehicles and persons, open garage doors, vacation house checks) and to assist in developing a community patrol group. Volunteers are taught to recognize suspicious or criminal activity and assist the police by actively patrolling the City of Hurst and reporting such activities. COP volunteers are observers/reporters only and do not place themselves in dangerous situations. COP volunteers do not carry weapons and are encouraged to avoid physical contact with the suspects by communicating directly with the police communications center using cell phones or the radio.



All COP volunteers are graduates of the Hurst Police Department Citizens Police Academy that have been background checked and have received additional training prior to performing COP duties. All COP volunteers must complete a minimum of 4 hours of patrol duty a month and attend scheduled meetings.

In 2010 COP volunteers logged in a total of 6,641 volunteer hours. Thanks to both the COP volunteers and the officers for working together to reduce crime in the City of Hurst.

If you are interested in attending the Hurst Police Department Citizens Police Academy or becoming a COP volunteer, please call Hurst Police Department Community Services at 817.788.7342.

Texas Municipal League Award

The City of Hurst is a member of the Texas Municipal League (TML). TML is a voluntary association of more than 1,115 Texas Cities. Its primary objective is to serve the needs and advocate the interests of Texas cities, and it is the largest organization of its kind in the United States. In October, at the Texas Municipal League Annual Conference and Exhibition, the City of Hurst was presented the 2010 Municipal Excellence Award in Public Safety for cities of more than 25,000. The award recognized the City for its “Partnership Between the Hurst Police Department and the MHMR Mental Health Law Liaison” project. This was a project implemented by the Hurst Police Department to improve the quality of life of citizens with mental illness or mental retardation who are in crisis. As a result of this project, instances requiring emergency detention of a citizen with mental health issues decreased by 23 percent during a 15-month period and voluntary assessments or detentions decreased by 35 percent. This successful model is now taught regionally to other police departments.

Upgraded Radio System

Out with the old and in with the new. The Hurst Police Department is currently in the process of replacing its current analog radio communication system with a new 700/800 MHz digital trunked system.

The department currently operates an Ultra High Frequency (UHF) 400 MHz conventional radio system. This system is outdated and does not meet interoperability requirements for local, regional, or Homeland Security issues. Most of the police portable and mobile radios are between 10 to 20 years old. The radio coverage is often poor and undependable. This creates a burden on our department and other departments we work with because we are unable to communicate effectively with them.

In 2010, the City of Hurst entered into a lease/purchase agreement with Motorola for their Astro Express P25 Trunk Radio System for Police and Fire Services. The new system will be funded through Crime Control and Prevention reserve funds. Construction has begun on a new 200 foot radio tower (photo) to replace the old 80 foot tower. The radios will be implemented in the first quarter of 2011.

The new Astro Express P25 digital trunked radio system exceeds Federal mandates for interoperability past the year 2013 and will take us to projected mandates in 2025. With the new system, Hurst Police and Fire Departments will be able to communicate with each other for standard calls for service, along with major incidents and special operations. The new system will also allow communication with other area police and fire departments.



Special Investigations

Special Investigations is comprised of two Hurst Police Officers, each of whom is assigned to a specific multi-agency task force. These task forces, Auto Theft Task Force (ATTF) and the Tarrant County Narcotics Unit (TCNU), were developed to concentrate on specific areas of criminal activity that have spread into Northeast Tarrant County. The officers assigned to these units have received specialized training and work with officers and employees from other agencies to investigate offenses, prevent the spread of crime and keep the public educated.

The Auto Theft Task Force operates under the umbrella of the Sheriff's Office having a county wide jurisdiction. In addition to Tarrant County, the task force also covers Wise, Parker, Palo Pinto, Johnson, Jack, and Somervell Counties. The task force concentrates on three areas of enforcement: auto parts and repair businesses, professional thieves, and chop shops. By strictly enforcing the Salvage Dealer Law, the task force is reducing the market for stolen vehicle parts. In 2010, there were 5,133 auto thefts in the program area. There were a total of 435 vehicles recovered valuing \$4,410,139. Another goal of the task force is to educate the public in vehicle theft awareness. In 2010, the ATTF reached an estimated audience of over 44 million citizens during 288 various community events.

The Tarrant County Narcotics Unit is responsible for narcotic enforcement in Tarrant County. TCNU enables smaller cities within Tarrant County to staff narcotic task force sections for the purpose of the enforcement of the Texas Health and Safety Code. TCNU is divided into four distinct, geographical sectors. While areas of responsibility often overlap, all sectors maintain a cooperative working relationship with a common goal in mind, the enforcement of drug laws. In 2010, the TCNU conducted 255 field operations resulting in 404 offenses and 232 arrests. The total street value of drugs seized was over \$1.9 million dollars.

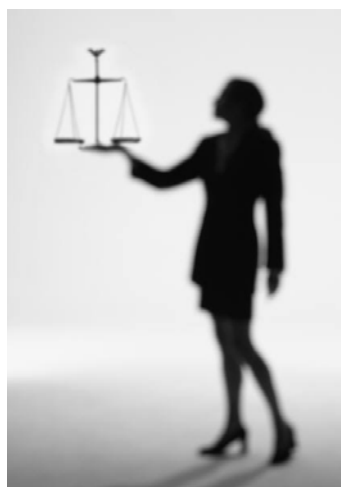
Crime Scene

In 2010, the Crime Scene Unit processed evidence for 1,937 cases. The unit also responded to 57 crime scene calls at the request of patrol, CID and the PSO unit where additional expertise was needed to properly document and investigate the scene. These requests included criminal mischief, burglary, robbery, forgery, assault, and sexual assault calls. The unit is also responsible for entering latent fingerprints into AFIS (Automated Fingerprint Identification System). In 2010, there were 20,880 photos uploaded into the computer system. In addition, there were 258 latent fingerprints found.



(Above) Crime Scene Technician Rorls

Crime Victims Assistance



Passed by the Texas Legislature in 1979, the Texas Crime Victims' Compensation Act created a fund and established statutory eligibility guidelines for the provision of certain benefits for crime victims. The revenue in the fund comes from people

who break the law and pay court costs; the amounts depend on the types of crimes they commit.

Victims of crimes involving "criminally injurious conduct", in which the victim suffers physical or emotional harm or death, may be eligible for assistance. The funds may be paid to the victim, family member, or to service providers on behalf of the victim. In 2010, 609 Hurst crime victims were contacted and provided with information about their rights and the Crime Victims Compensation Fund.

Investigations

Criminal Investigations

The Criminal Investigations Division (CID) is supervised by a sergeant and has four civilians and seven sworn investigators assigned to its staff. Each detective assigned to CID has received general training in all aspects of criminal investigation, as well as specialized training in areas that are specific to each detective. These areas include financial crimes such as credit card abuse and forgery, bunco and fraudulent crime such as pigeon drops and crimes against the elderly, domestic violence, computer crime and forensics to name a few. In 2009, CID also began working on a joint Secret Service Fraud Task Force.

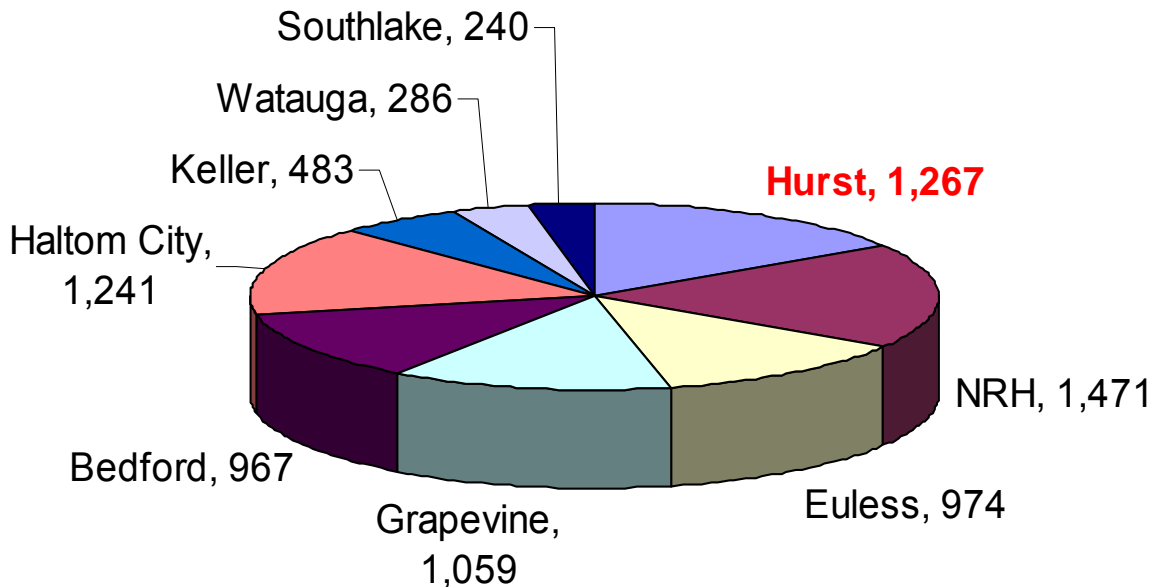
2010 Criminal Investigations Statistics		
Cases Assigned		3,290
Average Number of Cases Assigned Per Day Per Detective		2.5
Clearance of Cases:	Unfounded	39
	Arrest	869
	Exceptional	280

Youth Services

The Youth Services section has two detectives assigned to the specialized investigation of activities involving juvenile offenders and crimes against children. These officers coordinate with Child Protective Services, the School Resource Officers, as well as other agencies across the area.

2010 Youth Services Statistics		
Cases Assigned		895
Average Number of Cases Assigned Per Day Per Detective		2.0
Clearance of Cases:	Unfounded	27
	Arrest	345
	Exceptional	233
Total Juvenile Warnings		2
Total Juvenile Runaways		34

Criminal Cases Filed With Tarrant County District Attorney's Office in 2010*



* Data Provided by Tarrant County District Attorney's Office

Police Awards



Supervisor of the Year

Kevin Meador was hired as a police officer in 1999 after serving in the U.S. Army for five years. He holds a bachelor of science degree in criminal justice from East Texas State University. Kevin's previous assignments have been a detective with the Tarrant County Auto Theft Task Force and on patrol. He is currently assigned as a detective in the criminal investigations division. He is also a member of the Hurst Tactical Team.

Kevin is married and has two children. In his free time he enjoys spending time with his family and friends. Congratulations on your award of supervisor of the year!!



Officer of the Year

Ben Andrews was born in Texas and has lived in the DFW area since 1990. Ben has worked for the City of Hurst since 2004. Ben has a bachelor of science degree in criminal justice from The University of North Texas and a master's degree in public administration from the University of Texas at Arlington.

Since 2007 Ben has served as a field training officer and as a member of the tactical team. In 2009 Ben was one of the first officers at the department to become a drug recognition expert (DRE). Ben graduated as the DRE class valedictorian. Ben holds an advanced TCLEOSE peace officer certification, is an intoxilyzer operator and is bike certified. In 2006, Ben was also selected as rookie of the year. Ben is married and has two sons ages 2 and 4. In his free time Ben enjoys weight lifting and reading. Congratulations to Ben on an award that was well deserved!



Civilian of the Year

Evelyn McAmis grew up in Hurst and graduated high school from L.D. Bell. She began her career with the City of Hurst in 1994. As the Community Services Secretary, Evelyn enjoys working with citizens of all ages through the PALS camp, basketball camp, CPA, and Apartment Association programs. Evelyn married her husband, Malcolm, in 1988.

They are very proud of their daughter, Jaclyn, who is enjoying a career in nursing. Evelyn enjoys visiting flea markets and hunting for antiques in her spare time. Congratulations Evelyn!

F.B.I. National Academy

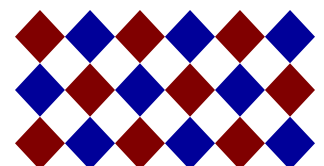
In 2010, two Hurst Police Department Lieutenants attended the FBI National Academy. The FBI National Academy is held in Quantico, Virginia for leaders of law enforcement agencies across the nation as well as across the globe. The academy is a 10 week program teaching topics such as behavioral science, leadership, law, communication, and understanding terrorism at the graduate and undergraduate levels. Internationally recognized for its academic excellence, the attendee obtains college credit from the University of Virginia for these classes. The FBI National Academy's stated goal is that it serves to improve the administration of justice in police departments and to raise standards throughout the law enforcement community.



Lt. Schwobel (left) at the F.B.I. Academy

Thank You

*to the many
volunteers of the
Hurst Police
Department. We
appreciate your
hard work and
dependability!!*



Patrol

The Uniformed Patrol Section is responsible for a broad range of duties. Normally, officers in Uniformed Patrol are the first officers dispatched to crimes in progress. Frequently, the uniformed officer arrives prior to the perpetrator departing the crime scene, and an arrest will be made by the officer. In cases where the suspect has departed the crime scene, it is the primary responsibility of the uniformed patrol officer to conduct the initial investigation and complete the preliminary report. Other times, uniformed patrol officers assist stranded motorists, investigate traffic accidents, provide traffic enforcement, and conduct routine patrol in assigned districts.

The Patrol Section is divided into four platoons working 12 hour shifts, providing around the clock service. The City of Hurst is separated into four patrol districts. The districts are defined by geographic boundaries and are staffed 24 hours a day. Each district, depending on need and resources, is responsible for combating the crime in its zone and for designing and maintaining community policing projects within the district.

2010 Patrol Statistics

- Case Narratives - 7,654
- Citations Issued - 22,861
- Traffic Accident Reports - 674
- Number of Adult Arrests - 3,593
- In 2010, a total of 8,501 tickets were issued for speeding, 3,086 for no insurance, and 1,545 for expired registration.
- In 2010, the total number of accidents in Hurst decreased by 4%.
- There were 457 priority one calls received in 2010.

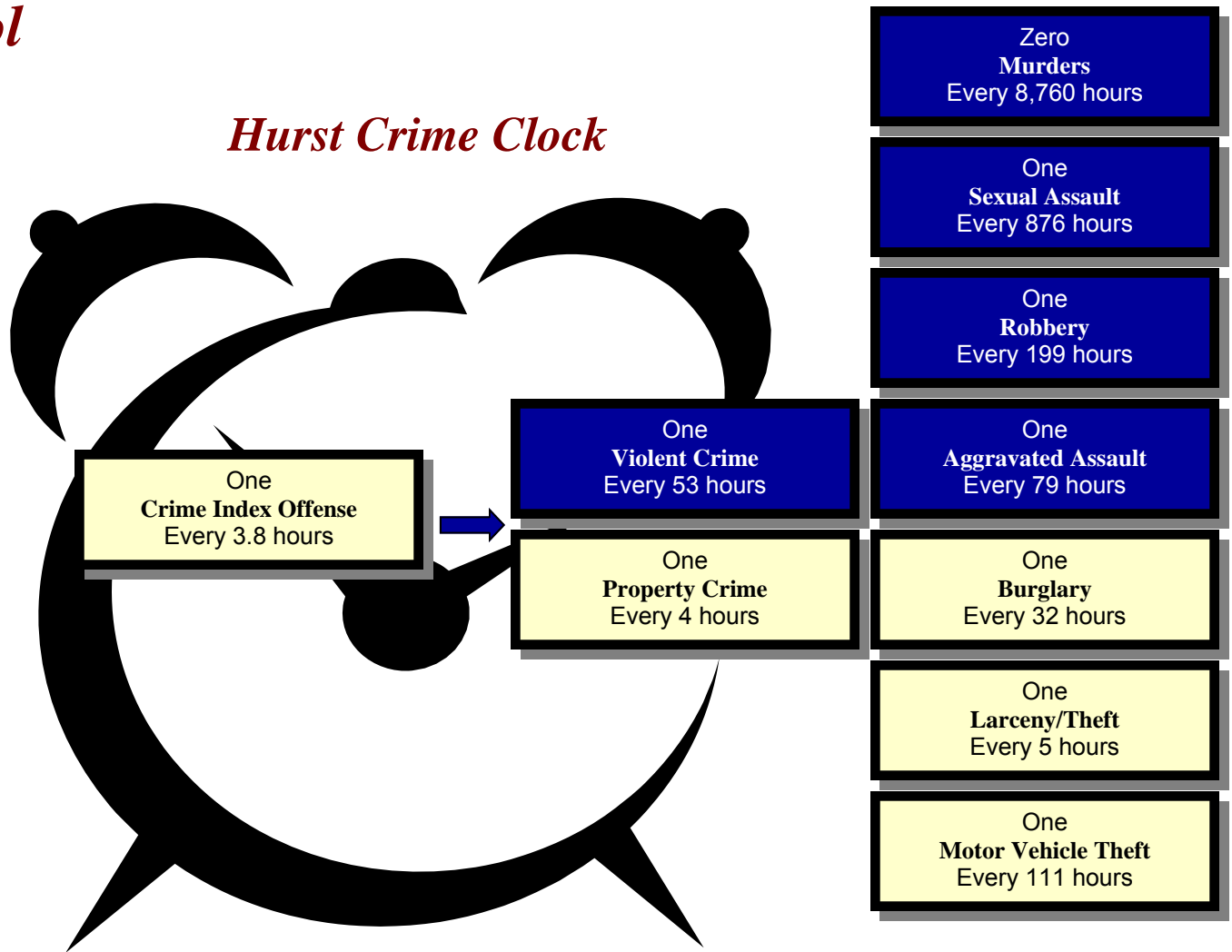


Mid Cities Care Corps.

During the 2010 Christmas season Hurst Police Department Patrol Officers participated in the Holiday Outreach coordinated through the Mid-Cities Care Corps. Mid-Cities Care Corps is a non-profit organization that helps maintain physical and financial needs of the elderly in Northeast Tarrant County by providing transportation, food, minor home repairs, lawn maintenance and house-keeping needs. Officers helped Mid-Cities Care Corps by volunteering to deliver gifts on Christmas day to senior citizens in our area.



Hurst Crime Clock



Use of Force

Occasionally while in performance of their duties, law enforcement officials may find it necessary to use force against an individual. Force is used only when necessary and to the level required. Law enforcement officials may be justified in using force in order to protect themselves or others, to make an arrest or search or prevent escape after an arrest.

The Hurst Police Department has stringent policies on the use of force and trains all officers authorized to use force in following these policies. The Department monitors compliance with these policies and has established standard operating procedures for the review and tracking, and if necessary, investigation of all instances involving the use of force. The table is a breakdown of the types of force used in 2010.

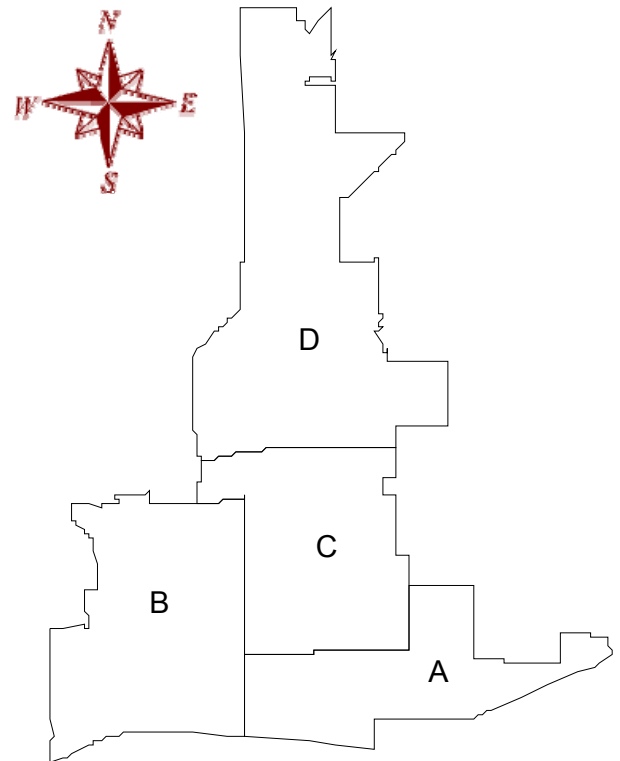
Level of Force	Total
Approved Firearm Displayed	66
TASER Displayed	8
TASER Used	1
Chemical Agent Displayed	4
Impact Munitions Used	1
Kicks	1
Mechanical Advantage Control Holds	12
Punches	1
Pushed	8
Restraint Chair Used	1
Takedowns	21
Wrist Locks	5
Total	129

Hurst Crimes Five Year Comparisons

	Murder	Sexual Assault	Robbery	Aggravated Assault	Burglary	Larceny Theft	Motor Vehicle Theft
2006	1	15	45	138	293	1,811	128
2007	0	16	42	146	252	1,762	101
2008	1	16	40	135	276	1,826	86
2009	1	13	43	134	318	1,931	89
2010	0	10	44	111	276	1,772	79

Offenses by District

	A	B	C	D	Totals
Murder	0	0	0	0	0
Sexual Assault	5	2	1	2	10
Robbery	11	17	5	11	44
Agg. Assault	37	31	32	11	111
Burglary	84	78	64	50	276
Larceny Theft	229	972	234	337	1,772
Motor Vehicle Theft	12	41	17	9	79



The City of Hurst is divided into 4 crime reporting districts. The chart above depicts the breakdown of actual offenses by district that took place in 2010.

Commercial Motor Vehicle (CMV) Enforcement

The Hurst Police Department has recently implemented a Commercial Motor Vehicle (CMV) Program. The program aims to make Hurst streets safer by enforcing all local, state, and federal laws associated with commercial motor vehicles.

The basic mission of the CMV enforcement is weighing and checking commercial vehicle traffic operating over the public highways and making them compliant with other laws associated with commercial motor vehicles. Two Hurst Police Department Police Officers attended extensive training through Texas Department of Public Safety (DPS). The officers now have the knowledge to evaluate commercial motor vehicles and determine if they have violated any laws, are dangerous on the roadway, or hazardous in any way. Inspecting these vehicles will prevent them from tearing up the roadways and keep the streets safer.



Officer S. Garner performing a commercial vehicle inspection.

Traffic Unit



Several years ago, the Hurst Police Department created a Traffic Unit within the Patrol Section. The Unit was created to respond to citizens' complaints and concerns on traffic related issues. The Traffic Unit Officers have received specialized training in accident investigation, laser, and radar. There are six officers assigned to the Unit.

The goals of the Unit are to proactively enforce traffic laws to reduce accidents, support the Patrol Section by being the first line of response to traffic accident investigations and traffic control, research, analyze, and evaluate traffic related problems and causes of accidents and attend community meetings and address citizen concerns regarding traffic safety issues.

The Hurst Police Department Traffic Unit often conducts directed patrols. Directed patrols are related to speeding vehicles and other problem traffic areas within the City of Hurst.

On-Line Services

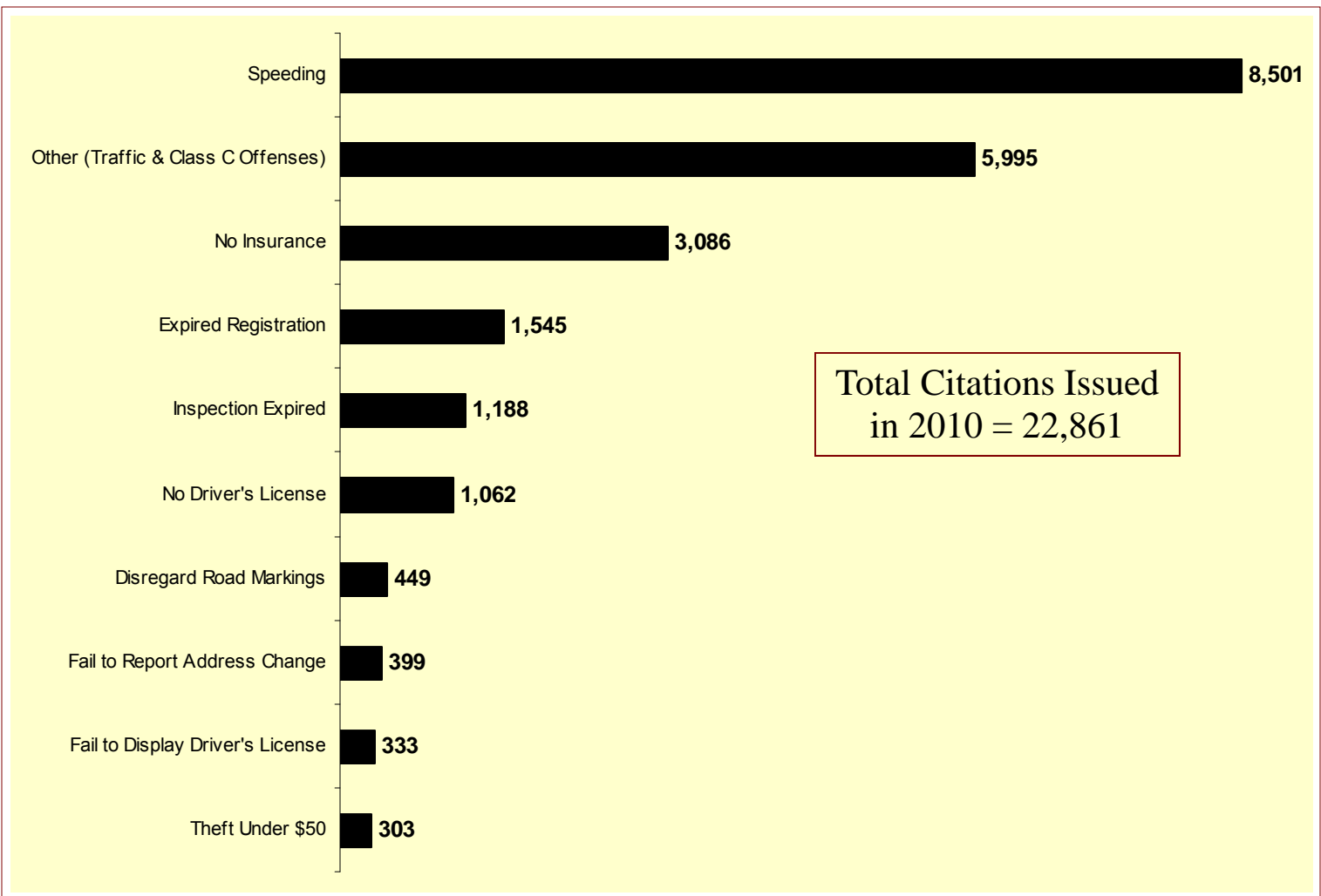
The Hurst Police Department offers the following on-line services:

- **Crime Reporting** - Report certain types of non-emergency crimes or incidents.
- **E-mail Alert / Businesses and Residences** - Receive weekly e-mails on crimes.
- **Accident Reports** - Traffic accident reports are available on-line.
- **Traffic Complaints** - Traffic violation/complaints can be submitted on-line.
- **Vacation House Checks** - Check the exterior of your home while you are away. This service helps to deter potential burglars and provides for additional security while your house is unoccupied.
- **Crime Mapping** - See what is going on in your neighborhood.



Go to www.ci.hurst.tx.us to access these services.

2010 Citations



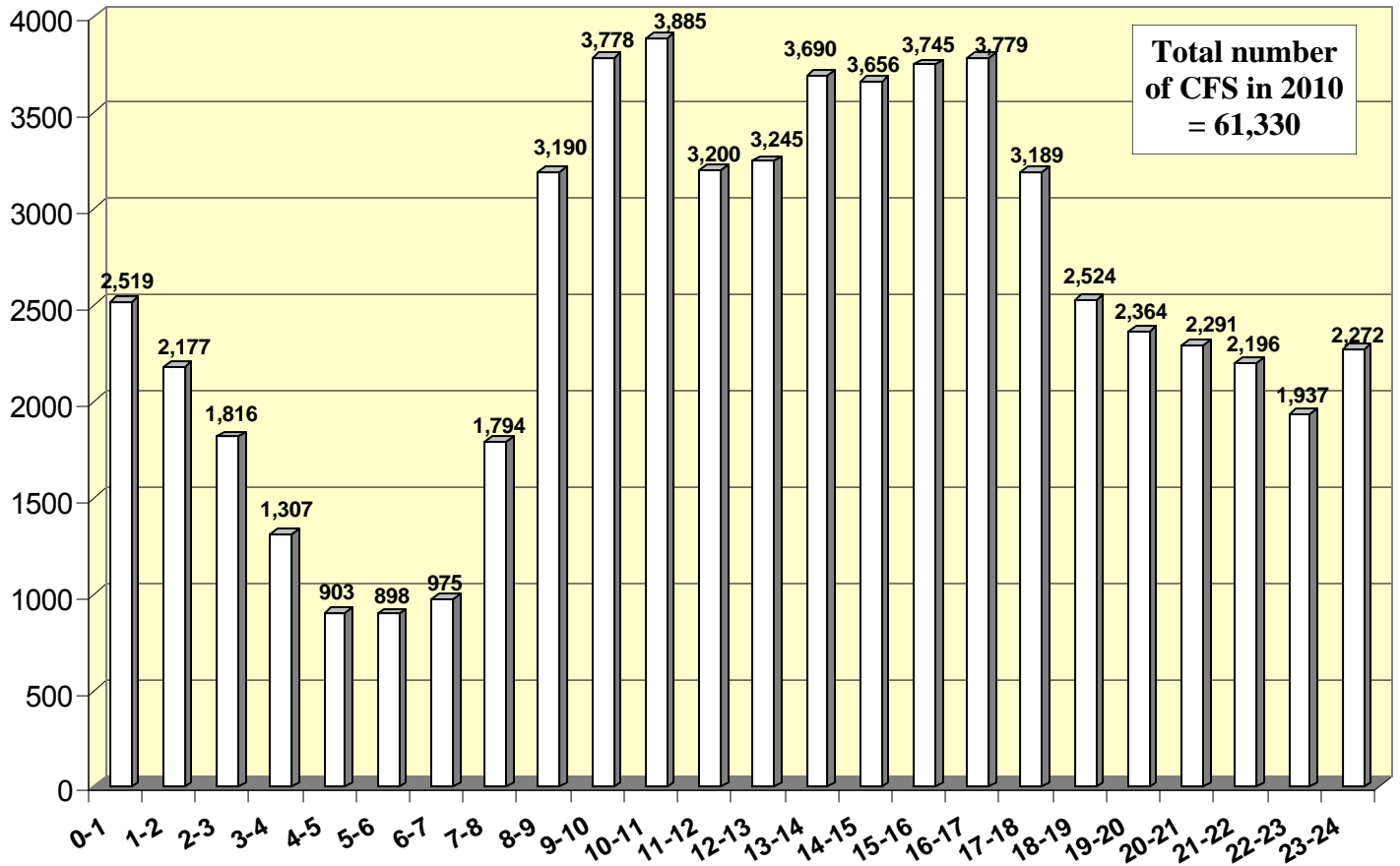
Type and Value of Property Stolen and Recovered in 2010

Type of Property	Stolen	Recovered
Currency, Notes, etc.	\$154,151	\$688
Clothing and Furs	476,807	132,278
Locally Stolen Vehicles	880,547	415,126
Office Equipment	36,780	678
Televisions, Radios, Stereos	132,549	3,654
Firearms	30,007	3,300
Household Goods	37,378	1,372
Consumable Goods	2,785	289
Miscellaneous	722,193	34,191
Totals	\$2,473,197	\$591,576

2010 Calls for Service (CFS)

Priority 1 Calls			Priority 4 Calls		
Signal	Description	Total	Signal	Description	Total
2	Accident with Injuries	185	10	Burglary Report	259
23/24	Fight/Gang Fight	52	17	Animal Ordinance	648
34	Shooting	37	29	Meet Complainant	1,996
61	Suicide Attempt	50	39	Check Area	1,346
9	Burglary in Progress	20	40	Theft Report	1,476
	Other Priority 1 Calls	113	53	Criminal Mischief	374
	Total Priority 1 Calls	457	55	Missing Persons Report	71
Priority 2 Calls			59	Telephone Viol. Report	362
Signal	Description	Total	60	Stolen Vehicle Report	175
13	Demented Person	126	60R	Recovered Stolen Vehicle	13
15	Domestic Violence	143	69	Stranded Motorist	595
19	Intoxicated Person	155	77	Investigation for Other Agency	72
20	DWI	394	8	Burglary Motor Vehicle Report	556
34	Prowler	24		Other Priority 4 Calls	454
35	Robbery	87		Total Priority 4 Calls	8,397
40P	Theft in Progress	172	Priority 5 Calls		
911	911 Hang-up Investigation	296	Signal	Description	Total
EMS	Emergency Medical	1,434	30	Abandoned Vehicle	165
	Other Priority 2 Calls	461	31	Parking Violation	189
	Total Priority 2 Calls	3,292	33	Prisoner Pick-up	749
Priority 3 Calls			42	Abandoned Property	262
Signal	Description	Total	48	Traffic Control	30
1	Minor Accident	1,297	50	Information	235
14/14T	Disturbance	2,570	70	Follow-up	571
18	Controlled Substance	144	75	Prisoner Transfer	16
3	Accident Hit & Run	413	CPS	CPS Report	5
38	Suspicious Person	1,271		Other Priority 5 Calls	105
4	Assault Report	118		Total Priority 5 Calls	2,327
41	Abandoned Child	53	Officer Initiated CFS		
5	Sexual Assault	29	Traffic		20,302
51	Investigation	1,719	On View/Other CFS		16,498
56	Open Door	57	Total Officer Initiated Calls for Service		36,800
7BUS	Bus/Burglar Alarm	1,298	<div style="border: 2px solid red; padding: 10px; text-align: center;"> Total Calls for Service = 61,330 </div>		
7RES	Res/Burglar Alarm	604			
911C	911 Hang-up Coin	128			
GRASS	Grass/Brush Fire	4			
WIRES	Wires	18			
	Other Priority 3 Calls	334			
	Total Priority 3 Calls	10,057			

2010 Calls for Service by Hour



Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
6,448	8,864	9,184	9,413	9,594	9,729	8,098



Dispatcher D. Hendon dispatching a call for service in the Hurst Police Department Communications Center.

CFS Facts

- Majority of the CFS were received between the hours of 10:00a.m. to 12:00p.m.
- In 2010, the majority of the CFS were received on Fridays.
- 60% of all 2010 CFS were officer initiated.
- Only 1% of the CFS were priority 1 calls.
- The average response time (call to arrival) for priority 1 calls in 2010 was just over 4 minutes and 36 seconds.

2010 Arrest Totals

Numbers below reflect those that have actually been booked into the Hurst Jail.

CLASSIFICATION	TOTAL
Murder	0
Sexual Assault	7
Robbery	15
Aggravated Assault	16
Burglary	19
Larceny/Theft	583
Motor Vehicle Theft	11
Other Assaults	192
Forgery/Counterfeit	14
Fraud	57
Vandalism	16
Weapons	20
Sex Offenses	8
Drug Violations	379
Offenses Against Family	28
Driving Under Influence	180
Liquor Laws	49
Drunkenness	213
Disorderly Conduct	61
Warrants/All Other	1,725
Jail Arrest Totals	3,593

Congratulations!!



Chief Steve Moore (left) Congratulating Technical Services Manager Joe About Hosn on his retirement. Thank you for all of your years of dedicated service to the Hurst Police Department and the Citizens of Hurst.

Hostage Negotiator of the Year



During critical incidents such as hostage situations, barricaded persons, or suicidal subjects, the Hurst Police Department Hostage Negotiators Team is called in to respond. The team consists of 6 Hurst Police Department Officers who have been specially trained in deescalating

critical incidents and negotiation tactics. This team works together when called to a scene to resolve difficult situations peacefully through verbal skills and communication.

Every year there is a Texas Association of Hostage Negotiators Conference. The negotiators go to multiple training seminars, lectures, and classes about an assortment of different hostage negotiation topics. During the 2010 conference, one of the highest awards, "Negotiator of the Year" was given to Hurst Police Officer Cheryl Kovach. Congratulations Officer Kovach!